

# Return Form

Please fill out this form completely and enclose it with your return.

## I. Customer data

first name / surname	street / house number
postcode / city / country	order confirmation number and / or invoice number

## II. Reason for return Please tick below why you are sending the item(s) back to us:

- 1: Return due to exercise of the statutory right of withdrawal  
 2: Return due to lack or defect  
 3: Return due to wrong delivery  
 4: Return due to transport damage or loss

Please describe the error as precisely as possible

If you send back several articles in one return and the reasons for the return differ (e.g. article 1 because of cancellation, article 2 because of wrong delivery), please fill out a return form for each article.

## III. Item data I am sending back the following items

amount	Item number and / or item description

you want to:  Return item and refund price  Exchange item  Rework  Subsequent delivery

other

## IV. Payment details

For the repayment, we will use the same means of payment that you used for the original transaction. If you would like a different form of payment for the repayment, you can note this here (please tick the applicable box):

- Transfer to my current account (further information required, see below)

account owner :	bank:
IBAN	BIC

- Chargeback to my credit card account (only possible with the original credit card payment method)  
 Reimbursement via PayPal (only possible with the original PayPal payment method)

## V. return address

Because the return address depends on the type of item, please contact us in advance:

Tel.: 05131-465890  
FAX: 05131-476656

E-Mail: [info@arcotec.de](mailto:info@arcotec.de)

\_\_\_\_\_  
city, date

\_\_\_\_\_  
customer's signature